



GOLDEN NUGGET LAS VEGAS

RIDESHARE DRIVERS FAQ

WHAT IS STAGING?

Staging is stopping your vehicle for any amount of time on our property when you do not have an active ride on your app or you're not immediately unloading passengers. This includes parking on First Street or Carson Avenue. First Street and Carson Avenue are private streets owned by the Golden Nugget within our property boundaries.

IS STAGING PERMITTED?

NO. Staging in any location on property is not permitted. We invite you to come to our property and pick-up our guests and drop off guests however we do not allow staging at any time. No matter how short a period of time that might be.

DO YOU HAVE PUBLIC RESTROOMS?

Yes. We have public restrooms but you cannot park your vehicle on the roadway at the curb to go use them. You must park in the parking garage, in a marked parking space (Not in the rideshare pick-up area) walk to the restroom and then walk back to your vehicle. We give a 10 minute grace period (no charge) for vehicles entering our garage. Any portion more than 10 minutes will cost \$10.00

CAN I STOP AT YOUR RESTAURANTS, GIFT SHOPS, OR RETAIL OUTLETS LIKE STARBUCKS?

Yes. But you cannot park your vehicle on the roadway at the curb to go use them. You must park in the parking garage, in a marked parking space (Not in the rideshare pick-up area) walk to the restroom and then walk back to your vehicle. We give a 10 minute grace period (no charge) for vehicles entering our garage. Any portion more than 10 minutes will cost \$10.00

HOW LONG CAN I WAIT FOR A RIDER?

The Golden Nugget allows 10 minutes of complimentary time inside of the self-park garage to pick up your rider(s). If you are in the garage for more than 10 minutes, you will be charged a \$10.00 parking fee. See the appropriate rideshare website for additional information.

UBER: <https://help.uber.com/partners/article/picking-up-riders?nodeId=3babfaf5-9075-4f62-b0de-b104coegaf13>

LYFT: <https://help.lyft.com/hc/en-us/articles/115012922847-Cancellation-and-no-show-fee-policy-for-drivers>

WHAT HAPPENS IF I AM CAUGHT STAGING OR LEAVING THE GARAGE WITHOUT PAYING/STOPPING AT THE BOOTH?

We have video systems in place that records your photo, a photo of the vehicle, and your license plate. You may be trespassed, which means banned from property and if you return, you may be arrested. You may have your vehicle towed. You will be reported to the appropriate rideshare company and the NV Department of Transportation.