



## Health and Sanitation Guidelines

### Team Member and Guest Health

The health and safety of our team members and guests is our number one priority.

#### Temperature Check Points

Signage will be posted next to designated areas that detail the symptoms of Covid-19. If a guest answers yes to any of the posted questions, they will be required to leave the premises for 24 hours. Temperature checkpoints will be placed at hotel check-in and team member entrance. Team members or guests confirmed to have a temperature of over 100.4° will not be permitted access. Team members have been given clear instructions on how to respond swiftly and appropriately to all presumed cases of COVID-19 infection on property in accordance with local guidelines, and they will be ready to provide full support to our guests addressing any health concerns.

#### Physical Distancing

Guests will be advised to practice physical distancing by standing at least six feet away from any guests that are not part of their party while standing in lines, using elevators, or moving around the resort. Restaurant tables, slot machines and other physical layouts will be arranged to ensure appropriate distancing. Team members will be reminded not to touch their faces and to practice physical distancing by standing at least six feet away from guests and other employees whenever possible. All resort outlets will comply with local or state mandated occupancy limits. Any area where guests or employees queue will be clearly marked for appropriate physical distancing.

#### Signage

There will be health and hygiene reminders throughout the property. Digital displays located throughout the resort will also be used for messaging and communication.

#### Hand Washing & Hand Sanitizer

Hand sanitizer dispensers will be placed at key guest and team member contact areas such as reception areas, hotel lobbies, the casino floor, restaurant entrances, cages, and ATMs. Proper hand washing with soap and correct personal hygiene is vital to help combat the spread of virus. All Golden Nugget team members will receive proper personal hygiene training and will wash their hands with soap regularly (for 20 seconds).

#### COVID-19 Training

All team members will receive COVID-19 training focusing on safety and sanitation protocols. Team members with frequent guest contact including Food & Beverage, Housekeeping, Facilities, Hotel Operations, and Security will receive more comprehensive training.

**Personal Protective Equipment (PPE)**

Appropriate PPE will be worn by all team members based on their role and responsibilities and in adherence to CDC and/or state and local regulations and guidance. Training on how to properly use and dispose of PPE will be provided.

**Guest**

Guests will be encouraged to wear masks when on the gaming floor through personal contact at initial screening, property signage and promotional marketing material. Valet will be suspended until further notice. Limousines will be cleaned before and after each use.

**Hotel Guest Elevators**

Team members will clean and sanitize button panels frequently. Signage will be posted in elevators on safe elevator operation. Hand sanitizer will be located in elevator lobby. No more than four guests not from the same party will be allowed in elevator

**Cleaning Products and Protocols**

Golden Nugget uses cleaning products and protocols, which meet CDC and EPA guidelines and are approved for use against viruses, bacteria and other airborne and blood borne pathogens. We are working with our vendors, distribution partners and suppliers to ensure an uninterrupted supply of these cleaning supplies and the necessary PPE.

**Public Spaces**

The frequency of cleaning and sanitizing has been increased in all public spaces with an emphasis on frequent contact surfaces including, but not limited to, front desk check-in counters, bell desks, elevators and elevator buttons, door handles, public bathrooms, room keys and locks, ATMs, escalator and stair handrails, casino cage counters, gaming machines, gaming tables, gym equipment, dining surfaces and seating areas.

**Guest Rooms**

CDC and EPA approved cleaning and sanitizing protocols are used to clean guest rooms, with particular attention paid to high-touch items including television remote controls, toilet seats and handles, door and furniture handles, water faucet handles, nightstands, telephones, in-room control panels, light switches, temperature control panels, alarm clocks, luggage racks and flooring. All linen will continue to be washed at a high temperature and with appropriate cleaning products in order to eliminate viral and bacterial pathogens.

**Physical Distancing****Casino Floor**

Available casino positions will be limited to 50% of capacity as stated on our approved gaming map. Slot machines will be strategically placed out of service to encourage physical distancing. Slot machines will be placed out of service that are not available for play. Table games will have a maximum occupancy based on game type. All game types may not be available.