



**Health and Sanitation Guidelines**  
**Revised 5.01.21**

**Team Member and Guest Health**

The health and safety of our team members and guests is our number one priority.

**Temperature Check Points**

Signage is posted next to designated areas that detail the symptoms of COVID-19. If a guest answers yes to any of the posted questions, they will be required to leave the premises for 24 hours. Temperature checkpoints are placed for team members. Team members or guests confirmed to have a temperature of over 100.4° will not be permitted access. Team members have been given clear instructions on how to respond swiftly and appropriately to all presumed cases of COVID-19 infection on property in accordance with local guidelines, and they are ready to provide full support to our guests addressing any health concerns.

**Physical Distancing**

Guests are advised to practice physical distancing by standing at least three feet away from any guests that are not part of their party while standing in lines, using elevators, or moving around the resort. Restaurant tables, slot machines and other physical layouts are arranged to ensure appropriate distancing. Team members are reminded not to touch their faces and to practice physical distancing by standing at least three feet away from guests and other employees whenever possible. All resort outlets are complying with local or state mandated occupancy limits. Any area where guests or employees queue are clearly marked for appropriate physical distancing.

**Signage**

There are health and hygiene reminders throughout the property. Digital displays located throughout the resort are also being used for messaging and communication.

**Hand Washing & Hand Sanitizer**

Hand sanitizer dispensers are placed at key guest and team member contact areas such as reception areas, hotel lobbies, the casino floor, restaurant entrances, player services, and ATMs. Proper hand washing with soap and correct personal hygiene is vital to help combat the spread of virus. All Golden Nugget team members have received proper personal hygiene training and are washing their hands with soap regularly (for 20 seconds).

**COVID-19 Training**

All team members have received COVID-19 training focusing on safety and sanitation protocols. Team members with frequent guest contact including Food & Beverage, Housekeeping, Facilities, Hotel Operations, and Security have received more comprehensive training.

### **Personal Protective Equipment (PPE)**

Appropriate PPE is worn by all team members based on their role and responsibilities and in adherence to CDC and/or state and local regulations and guidance. Training on how to properly use and dispose of PPE is provided.

### **Guest**

Guests are instructed to wear facial coverings over their noses and mouths when they are in public areas of the resort through personal contact at initial screening, property signage and promotional marketing material. Valet has been suspended until further notice. Limousines are cleaned before and after each use.

The CDC advises that older adults and people of any age who have serious underlying medical conditions might be at higher risk for severe illness from COVID-19. Please evaluate your risk in determining whether to attend. People who show no symptoms can spread COVID-19 if they are infected. Any interaction with the general public poses an elevated risk of being exposed to COVID-19. We cannot guarantee that you will not be exposed during your visit. We appreciate your cooperation during this unprecedented time. For more information, please visit [CDC.gov/coronavirus](https://www.cdc.gov/coronavirus).

### **Hotel Guest Elevators**

Team members are cleaning & sanitizing button panels frequently. Signage is posted in elevators on safe elevator operation. Hand sanitizer is located in elevator lobby. No more than eight guests not from the same party are allowed in elevator

### **Cleaning Products and Protocols**

Golden Nugget uses cleaning products and protocols, which meet CDC and EPA guidelines and are approved for use against viruses, bacteria and other airborne and blood borne pathogens. We are working with our vendors, distribution partners and suppliers to ensure an uninterrupted supply of these cleaning supplies and the necessary PPE.

### **Public Spaces**

The frequency of cleaning and sanitizing has been increased in all public spaces with an emphasis on frequent contact surfaces including, but not limited to, front desk check-in counters, bell desk elevators and elevator buttons, door handles, public bathrooms, room keys and locks, ATMs, escalator and stair handrails, player services counters, gaming machines, gaming tables, dining surfaces and seating areas.

### **Guest Rooms**

CDC and EPA approved cleaning and sanitizing protocols are used to clean guest rooms, with particular attention paid to high-touch items including television remote controls, toilet seats and handles, door and furniture handles, water faucet handles, nightstands, telephones, in-room control panels, light switches, temperature control panels, alarm clocks, luggage racks and flooring. All linen is being washed at a high temperature and with appropriate cleaning products in order to eliminate viral and bacterial pathogens.

## **Physical Distancing**

### **Casino Floor**

Available casino positions will be limited to 80% of capacity as stated on our approved gaming map. Slot machine chairs have been strategically removed to encourage physical distancing. Table games will have a maximum occupancy based on game type. All game types may not be available.